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Docket No.: 1330.1010

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

Laurence HONARVAR

Serial No. 09/216,985

Group Art Unit: 2167

Filed: December 21, 1998

Examiner: M. Cuff

For: SIMULTANEOUS CUSTOMER/ACCOUNT STRATEGY EXECUTION IN A DECISION MANAGEMENT SYSTEM

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Group 2100

AMENDMENT

Assistant Commissioner for Patents  
Washington, D.C. 20231

Sir:

This is in response to the Office Action mailed October 3, 2001, and having a period for response set to expire on January 3, 2002.

The following amendments and remarks are respectfully submitted. Reconsideration of the claims is respectfully requested.

IN THE CLAIMS:

- ✓ Please CANCEL claims 12-21, without prejudice or disclaimer.
- ✓ Please AMEND the claims as indicated below.

AI  
Sub B1  
1. (ONCE AMENDED) A computer-implemented decision management process for evaluating a customer of an organization having more than one account, comprising:  
in a single pass, evaluating the customer and each of the accounts of the same type with the same strategy, different types of accounts being evaluated with different strategies;  
and  
taking an action in accordance with a result of said evaluating.

2. (NOT AMENDED) A process as in claim 1, wherein the customer and accounts are evaluated in accordance with customer data and account data, respectively, the